

I.

Participants of the contractual relationship

1. Parties of the contractual relationship in the provision of accommodation and further services are:

- a) on the one hand DOXX RESTAURANT, s.r.o., with registered office in Kálov 356, 010 01 Žilina, ID: 31579060 registered in the Business Register of the District Court Žilina, Odd.: Sro, File No.: 930/L (Company Operation Hotel Dubná Skala ****, Hurbanová 345/8, 010 01 Žilina) (hereinafter referred to as the "Hotel")
- b) on the other hand clients, who may be:

- natural persons: individuals, groups,
- legal entities: firms, travel agencies, the Internet intermediaries (hereinafter referred to as the "Client").

2. These general terms and conditions for hotel accommodation (hereinafter referred to as the „GTC“) represent a part of any contract (agreement) (hereinafter referred to as the "Contract") and the client's order. The subject of the contract is hotel's commitment to provide the client with accommodation and eventually with further services and client's commitment to pay for such services agreed price.

3. The client may book accommodation and other hotel services in person at the reception desk, by telephone, by e-mail, by fax, or via the Internet at www.dubnaskala.sk. The booking (reservation) must be confirmed by the hotel either by e-mail, fax, or via the Internet.

II.

Provision of Services

1. Hotel provides accommodation, catering,

supplementary, conference and wellness services for a fee.

2. Hotel provides clients with services to an extent set in the valid price list. For accommodation and other services provided, the client is obliged to pay in accordance with a written confirmation of the booking (reservation).

III.

Formation of the contractual relationship

1. The formation of the contractual relationship between the hotel and the client is based on: The contractual relationship between the hotel and the client is based on:

- a) the client's reservation made directly or through an intermediary,
- b) the signing of the special contract (travel agencies, group stays, corporate agreements).

2. By signing the contract the hotel is committed to providing services within the agreed extent and quality. At the same time, the hotel is entitled to payment of 100 % of the cost of the stay.

IV.

Accommodation services – individual reservations

1. Contract comes into existence by confirmation of the client's reservation by the hotel.

2. If the client is interested in a guaranteed reservation, the hotel is entitled to request an advance payment deposit of the price of accommodation for one night. Reservation is considered guaranteed at the moment of making advance payment.

3. Rooms are available from 2 pm on the agreed day of arrival. The client has no claim

to earlier check-in, unless otherwise agreed.

4. The agreed price (that shall be paid by client) and hotel services result from the confirmation of reservation. Unless confirmed (agreed) otherwise, the client is obliged to pay the rates posted at the reception desk and published on the hotel's website. For abandonment (provision) of the room and other services used, the client is required to pay actual valid prices, or prices agreed between the client and the hotel.

5. The hotel reserves the right to adjust prices in case the client requests later amendments regarding the number of rooms, hotel services or length of the stay and the hotel agrees to it.

6. By booking of hotel services the client agrees with the following cancellation policy:

- Cancellation up to 48 hours prior to arrival is free of charge. In case of the cancellation up to 24 hours prior to arrival the client is obliged to pay 50 % of the price per 1 night.
- In case of the cancellation on the day of arrival and after 11 am, or cancellation without notice the client is obliged to pay 100 % of the price per 1 night. Reservation for remaining nights will be cancelled.

7. Rooms must be vacated by 11 am at latest on the day of departure, unless otherwise agreed in advance. In case of the late check-out by 2 pm the client is obliged to pay 50 % of the price per 1 night. In case of the late check-out after 2 pm the hotel has the right to charge 100 % of the full price per 1 night and the client has no claim to provision of accommodation.

V.

Accommodation services – group reservations

1. Group means 6 and more persons who shall reserve their accommodation on an identical arrival and departure date.

2. Contract comes into existence by confirmation of the client's reservation by the hotel.

3. Payment and Cancellation conditions for groups:

a) when making a reservation, an advance deposit of 100% must be paid not later than 5 days prior to the intended use of services. A supplementary payment may be settled on the spot in cash or by credit card.

b) the cancellation fee is subject to the cancellation date prior to the provision of services:

- 30 – 10 days prior to date of arrival: 30 % of the booked services ,
- 9 – 3 days prior to date of arrival: 50% of the booked services,
- up to 48 hours prior to date of arrival: 100 % of the booked services.

VI.

Other regulations

1. The hotel is liable for damages caused to personal items that have been brought along or deposited by the client, unless the damage also occurred otherwise. These are the items that have been brought on the premises of the hotel designated for accommodation and storage, or that have been for this purpose handed over to one of the hotel employees.

2. The hotel is obliged to deposit client's jewellery, money and other valuables for

safekeeping in the hotel safe at the reception. In case of no deposit in the hotel safe at the reception, for any damage caused by the loss, misuse, theft, or else the hotel is liable only to a limited extent. For jewellery, money and other valuables the hotel is liable only up to 332€.

3. The compensation claim shall expire if not enforced no later than on the fifteenth day after the date of client's awareness of the damage. It shall be presumed that the damage is detected by the injured client on the day of the check-out.

4. The client's stay in the hotel is further regulated by Accommodation Rules of the Hotel Dubná Skala ****, which are binding for all hotel clients

5. Providing the hotel with credit card details, including its number, the client agrees with its use by the hotel. The hotel is entitled to use this card to satisfy the financial claims of the hotel against the client, i.e. payment of the agreed price for the services, cancellation fee and the payment of any damages.

6. By booking of accommodation and other services the client agrees with the processing of his personal data provided to the hotel. At the same time, the client also agrees with the processing and use of his personal data for hotel marketing purposes (in particular business infos, offers, newsletters, etc.). For this purpose the hotel is entitled to send short text messages (SMS) and e-mails. The client is entitled to withdraw from processing of his personal data any time by written notice sent to the e-mail address: hoteldubnaskala@doxx.sk.

7. The hotel is authorized to charge € 3 for the loss of hotel card.

VII. Final provisions

1. GTC and legal relations arisen on the basis thereof conform to the Slovak legal order.

2. If the client does not reside in the Slovak Republic, contracting parties agree that in the event of the legal dispute, judicial proceedings will be held in the District Court Žilina.

3. GTC apply even after the termination of the legal relation between the client and the hotel until a full and complete settlement of their mutual claims.

4. By booking of accommodation and other services the client confirms that he fully understands and agrees to these general terms and conditions of accommodation.

5. The hotel reserves the right to change and modify GTC.

6. Due to the effectiveness of new GTC, General terms and conditions of accommodation effective from 25.06.2013 are no longer valid.

7. GTC come into force on the date of their placement on the hotel premises and hotel website and become effective on 18. 12. 2014.

In Žilina, on 18. 12. 2014

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DOXX RESTAURANT, ltd.

Ing. Eva Šmehlová, CEO